

HASIL UJI ANOVA (ONE WAY)**GENDER****Test of Homogeneity of Variances**

	Levene Statistic	df1	df2	Sig.
Tangibles	,378	1	151	,540
Realibility	1,180	1	151	,279
Responsiv	2,249	1	151	,136
Assurance	4,540	1	151	,035
Empathy	,824	1	151	,365
Berlangganan	1,141	1	151	,287
Berpindah	3,544	1	151	,062
Rekomendasi	1,386	1	151	,241
Kepuasan	2,424	1	151	,122

ANOVA

		Sum of Squares	df	Mean Square	F	Sig.
Tangibles	Between Groups	1,650	1	1,650	1,658	,200
	Within Groups	150,350	151	,996		
	Total	152,000	152			
Realibility	Between Groups	2,532	1	2,532	2,558	,112
	Within Groups	149,468	151	,990		
	Total	152,000	152			
Responsiv	Between Groups	1,351	1	1,351	1,354	,246
	Within Groups	150,649	151	,998		
	Total	152,000	152			
Assurance	Between Groups	,709	1	,709	,708	,401
	Within Groups	151,291	151	1,002		
	Total	152,000	152			
Empathy	Between Groups	,001	1	,001	,001	,976
	Within Groups	151,999	151	1,007		
	Total	152,000	152			
Berlangganan	Between Groups	2,220	1	2,220	2,238	,137
	Within Groups	149,780	151	,992		
	Total	152,000	152			
Berpindah	Between Groups	1,967	1	1,967	1,980	,161
	Within Groups	150,033	151	,994		
	Total	152,000	152			
Rekomendasi	Between Groups	2,212	1	2,212	2,230	,137
	Within Groups	149,788	151	,992		
	Total	152,000	152			
Kepuasan	Between Groups	2,527	1	2,527	2,553	,112
	Within Groups	149,473	151	,990		
	Total	152,000	152			

USIA

Test of Homogeneity of Variances

	Levene Statistic	df1	df2	Sig.
Tangibles	,415	3	149	,743
Realibility	,368	3	149	,776
Responsiv	,743	3	149	,528
Assurance	,615	3	149	,606
Empathy	,380	3	149	,767
Berlangganan	1,555	3	149	,203
Berpindah	1,885	3	149	,135
Rekomendasi	1,388	3	149	,249
Kepuasan	,848	3	149	,470

ANOVA

		Sum of Squares	df	Mean Square	F	Sig.
Tangibles	Between Groups	2,198	3	,733	,729	,536
	Within Groups	149,802	149	1,005		
	Total	152,000	152			
Realibility	Between Groups	,470	3	,157	,154	,927
	Within Groups	151,530	149	1,017		
	Total	152,000	152			
Responsiv	Between Groups	1,312	3	,437	,432	,730
	Within Groups	150,688	149	1,011		
	Total	152,000	152			
assurance	Between Groups	,152	3	,051	,050	,985
	Within Groups	151,848	149	1,019		
	Total	152,000	152			
Empathy	Between Groups	,498	3	,166	,163	,921
	Within Groups	151,502	149	1,017		
	Total	152,000	152			
Berlangganan	Between Groups	,066	3	,022	,022	,996
	Within Groups	151,934	149	1,020		
	Total	152,000	152			
Berpindah	Between Groups	,799	3	,266	,262	,852
	Within Groups	151,201	149	1,015		
	Total	152,000	152			
Rekomendasi	Between Groups	2,875	3	,958	,958	,415
	Within Groups	149,125	149	1,001		
	Total	152,000	152			
Kepuasan	Between Groups	,479	3	,160	,157	,925
	Within Groups	151,521	149	1,017		
	Total	152,000	152			

STATUS

Test of Homogeneity of Variances

	Levene Statistic	df1	df2	Sig.
Tangibles	,016	1	151	,899
Realibility	1,461	1	151	,229
Responsiv	,377	1	151	,540
Assurance	,000	1	151	,999
Empathy	,529	1	151	,468
Berlangganan	,194	1	151	,661
Berpindah	,252	1	151	,616
Rekomendasi	,211	1	151	,647
Kepuasan	,068	1	151	,794

ANOVA

		Sum of Squares	df	Mean Square	F	Sig.
Tangibles	Between Groups	,104	1	,104	,104	,748
	Within Groups	151,896	151	1,006		
	Total	152,000	152			
Realibility	Between Groups	,089	1	,089	,089	,766
	Within Groups	151,911	151	1,006		
	Total	152,000	152			
Responsiv	Between Groups	,068	1	,068	,068	,795
	Within Groups	151,932	151	1,006		
	Total	152,000	152			
assurance	Between Groups	,643	1	,643	,641	,424
	Within Groups	151,357	151	1,002		
	Total	152,000	152			
Empathy	Between Groups	,375	1	,375	,373	,542
	Within Groups	151,625	151	1,004		
	Total	152,000	152			
Berlangganan	Between Groups	,062	1	,062	,062	,804
	Within Groups	151,938	151	1,006		
	Total	152,000	152			
Berpindah	Between Groups	,345	1	,345	,343	,559
	Within Groups	151,655	151	1,004		
	Total	152,000	152			
Rekomendasi	Between Groups	3,715	1	3,715	3,783	,054
	Within Groups	148,285	151	,982		
	Total	152,000	152			
Kepuasan	Between Groups	,364	1	,364	,362	,548
	Within Groups	151,636	151	1,004		
	Total	152,000	152			

PEKERJAAN

Test of Homogeneity of Variances

	Levene Statistic	df1	df2	Sig.
Tangibles	,772	4	148	,545
Realibility	,428	4	148	,788
Responsiv	,595	4	148	,667
Assurance	,445	4	148	,776
Empathy	,341	4	148	,850
Berlangganan	,882	4	148	,477
Berpindah	1,422	4	148	,229
Rekomendasi	,464	4	148	,762
Kepuasan	,446	4	148	,775

ANOVA

		Sum of Squares	df	Mean Square	F	Sig.
Tangibles	Between Groups	10,188	4	2,547	2,658	,035
	Within Groups	141,812	148	,958		
	Total	152,000	152			
Realibility	Between Groups	3,875	4	,969	,968	,427
	Within Groups	148,125	148	1,001		
	Total	152,000	152			
Responsiv	Between Groups	,771	4	,193	,189	,944
	Within Groups	151,229	148	1,022		
	Total	152,000	152			
Assurance	Between Groups	3,049	4	,762	,757	,555
	Within Groups	148,951	148	1,006		
	Total	152,000	152			
Empathy	Between Groups	3,639	4	,910	,907	,461
	Within Groups	148,361	148	1,002		
	Total	152,000	152			
Berlangganan	Between Groups	1,346	4	,336	,330	,857
	Within Groups	150,654	148	1,018		
	Total	152,000	152			
Berpindah	Between Groups	1,411	4	,353	,347	,846
	Within Groups	150,589	148	1,017		
	Total	152,000	152			
Rekomendasi	Between Groups	1,809	4	,452	,446	,775
	Within Groups	150,191	148	1,015		
	Total	152,000	152			
Kepuasan	Between Groups	3,517	4	,879	,876	,480
	Within Groups	148,483	148	1,003		
	Total	152,000	152			

PENDIDIKAN

Test of Homogeneity of Variances

	Levene Statistic	df1	df2	Sig.
Tangibles	,072	2	150	,931
Realibility	,661	2	150	,518
Responsiv	,360	2	150	,698
Assurance	1,138	2	150	,323
Empathy	,619	2	150	,540
Berlangganan	,386	2	150	,681
Berpindah	,964	2	150	,384
Rekomendasi	,554	2	150	,576
Kepuasan	,479	2	150	,621

ANOVA

		Sum of Squares	df	Mean Square	F	Sig.
Tangibles	Between Groups	1,084	2	,542	,539	,585
	Within Groups	150,916	150	1,006		
	Total	152,000	152			
Realibility	Between Groups	,837	2	,418	,415	,661
	Within Groups	151,163	150	1,008		
	Total	152,000	152			
Responsiv	Between Groups	,172	2	,086	,085	,919
	Within Groups	151,828	150	1,012		
	Total	152,000	152			
assurance	Between Groups	1,183	2	,591	,588	,557
	Within Groups	150,817	150	1,005		
	Total	152,000	152			
Empathy	Between Groups	4,139	2	2,070	2,100	,126
	Within Groups	147,861	150	,986		
	Total	152,000	152			
Berlangganan	Between Groups	,234	2	,117	,116	,891
	Within Groups	151,766	150	1,012		
	Total	152,000	152			
Berpindah	Between Groups	,475	2	,238	,235	,791
	Within Groups	151,525	150	1,010		
	Total	152,000	152			
Rekomendasi	Between Groups	,982	2	,491	,488	,615
	Within Groups	151,018	150	1,007		
	Total	152,000	152			
Kepuasan	Between Groups	1,541	2	,771	,768	,466
	Within Groups	150,459	150	1,003		
	Total	152,000	152			

PENGELUARAN

Test of Homogeneity of Variances

	Levene Statistic	df1	df2	Sig.
Tangibles	,894	5	147	,487
Realibility	,763	5	147	,578
Responsiv	,795	5	147	,555
Assurance	,502	5	147	,774
Empathy	,386	5	147	,858
Berlangganan	,914	5	147	,473
Berpindah	,857	5	147	,512
Rekomendasi	,544	5	147	,743
Kepuasan	,497	5	147	,778

ANOVA

		Sum of Squares	df	Mean Square	F	Sig.
Tangibles	Between Groups	3,291	5	,658	,651	,661
	Within Groups	148,709	147	1,012		
	Total	152,000	152			
Realibility	Between Groups	6,507	5	1,301	1,315	,261
	Within Groups	145,493	147	,990		
	Total	152,000	152			
Responsiv	Between Groups	5,579	5	1,116	1,120	,352
	Within Groups	146,421	147	,996		
	Total	152,000	152			
assurance	Between Groups	6,530	5	1,306	1,320	,259
	Within Groups	145,470	147	,990		
	Total	152,000	152			
Empathy	Between Groups	4,291	5	,858	,854	,514
	Within Groups	147,709	147	1,005		
	Total	152,000	152			
Berlangganan	Between Groups	2,871	5	,574	,566	,726
	Within Groups	149,129	147	1,014		
	Total	152,000	152			
Berpindah	Between Groups	2,095	5	,419	,411	,841
	Within Groups	149,905	147	1,020		
	Total	152,000	152			
Rekomendasi	Between Groups	5,159	5	1,032	1,033	,401
	Within Groups	146,841	147	,999		
	Total	152,000	152			
Kepuasan	Between Groups	5,736	5	1,147	1,153	,335
	Within Groups	146,264	147	,995		
	Total	152,000	152			